

DC/E6/SCS/SAV/BP

27th April 2000

Lord Newton of Braintree  
C/O British Banker's Association  
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Dear Lord Newton

**TWEA - Data Matching**

I am writing regarding the original database submitted to Price Waterhouse Coopers for the TWEA project. The purpose of the project was to identify accounts which went dormant between 1930 and computerisation, which was 1969 for the Halifax. Unfortunately due to a misinterpretation of the scope on the part of the Halifax the original database, resulting in some 8000 potential matches, included accounts that went dormant *after* computerisation.

When the error was realised, it was agreed that we could submit a revised database comprising accounts with a balance of £10 and over, that went dormant between 1930 and 1969. This resulted in 37 accounts being matched.

We feel it is inappropriate to place approximately 8000 accounts on the website when only 37 match the criteria. Unfortunately, therefore it is with regret that the Halifax is unable to meet the deadline for the launch of the Restore U.K. project on 8th May 2000.

Further work will need to be done to re-identify the matches that do not fall within the scope of the project, and we are aiming to submit this to the BBA by 19th May 2000. This means that Halifax names should appear on Restore U.K. website in early June 2000.

Yours sincerely

***David Roberts***

David Roberts  
Operations Manager  
Mortgage and Savings